

Rock 101 Music Academy

Terms and Conditions

Member Fee: Every Rock 101 Music Academy student pays a \$35 registration fee at the time of enrollment and every subsequent yearly anniversary. *This fee directly supports our curriculum development, inspiring workshops, and memorable experiences for our students and families year-round.*

Stopping Lessons: If you wish to withdraw from lessons, we ask you to do so with at least two weeks' written notice via the withdrawal form ([Withdrawal Form](#)). If payment has already been charged for the month, no refunds will be issued. You are permitted to finish the remaining lessons for the month.

Tuition and Payment: Monthly tuition for Rock 101 is a consistent fixed amount, acknowledging that some months may have more or fewer weeks due to variations in the calendar, including Rock 101 blackout dates. The fixed amount is based on an average of four weeks per month or 48 weeks per year, offering advantages and flexibility to our students. Payments are due on the first day of each month.

Missed Lessons: Our cancellation policy ensures fairness for our Rock 101 instructors and students by providing consistent scheduling for the students and accommodating our instructors' busy schedules. This allows us to manage our limited lesson spots effectively. *Notifications for absences should be directed to the front desk rather than the teachers.*

- **One-on-One missed lesson:** If you need to miss a scheduled lesson, Rock 101 Music Academy instructors will automatically send a video makeup lesson via LessonMate* within 24 hours. *Only missed lessons with a 24-hour notice are eligible for this make-up lesson option.*
- **Group Lessons (Including FreeBirds):** Due to the nature of group lessons, a make-up class is not guaranteed, although if there is a different group lesson available the same week, you may be permitted to attend (class size depending). *Only missed classes with a 24-hour notice are eligible for this make-up lesson option.* Please review your LessonMate weekly notes to keep up with the group.

***LessonMate** - Rock 101 utilizes the LessonMate platform to ensure our students have a weekly structured curriculum. Even if students miss a lesson, they can still



learn and know what to practice each week.

Instructor Absence: If a Rock 101 Music Academy instructor is absent, we will provide a suitable substitute or find a new time slot the week of the missed lesson.

Specific Time Slots: Lessons have set time slots. Late students may get a 5-minute extension if there are no lessons after. Otherwise, an extension may not be possible.

Learning Materials: Lesson materials will be provided by Rock 101 Music Academy. We utilize LessonMate to provide students with digital resources, and the student must check their lesson notes regularly. Some students may be required to purchase curriculum books assigned by instructors. We kindly request all students bring a folder or 3-ring binder to each lesson to store take-home sheets.

Music Equipment: We encourage our students to bring their instruments (excluding drums, pianos, and amps). For those who do not bring their instrument or still need one, Rock 101 will always have gear for our students to use during lessons. Rock 101 also has an inventory of instruments to rent. If you want to buy, we are happy to provide a list of suggestions through our sponsor, *Music Go Round* (10% discount to our students).

Waiver of Liability Indemnification: The parent and student agree to waive, release, and discharge Rock 101 NM, including its owners, employees, agents, or representatives ("Releasees"), from any liability, claims, demands, losses, or damages related to the student's participation in on-site or off-site lessons, events, or activities, whether based on contract or tort. Additionally, the parent and student agree to indemnify, defend, and hold harmless the Releasees from any claims, demands, losses, attorney's fees, costs, liabilities, or damages against Rock 101 NM arising from the student's participation in Rock 101 NM programs.

Media Consent: I allow Rock 101 NM to use photos, audio, and/or video of my child or me for educational, instructional, or promotional purposes. The school owns these materials and won't include our personal information.

Terms and conditions: I confirm that I have read and understood the Terms and conditions of Rock 101 NM. I am aware that there are systems and procedures in place to follow.

